

## Exchange and Return Policy

**CUSTOMER'S RESPONSIBILITY: INSPECTION UPON RECEIPT OF ORDER**  
PLEASE OPEN AND INSPECT PACKAGES FOR DAMAGE IMMEDIATELY UPON RECEIPT  
PLEASE NOTIFY US WITHIN 2 DAYS AT 626-458-9996 OF ANY POSSIBLE DAMAGE

### **30-DAY RETURN POLICY FOR STOCK ITEMS**

- All returns must be pre-authorized and issued an RMA#. All cartons being returned must be carefully marked with the assigned RMA#. All RMA#'s are issued by our customer service at 626-458-9996. All returned items must be repacked and returned in their original boxed protection to insure proper, unbroken returns for credit. RMA's received back at our facility that are broken due to insufficient return packaging will not be credited. Packages being returned must be insured by you for your protection.

- A 20% inspection, re-boxing and re-stocking fee is applied against all returned items (returned within 30 days).

For all returns - customer is responsible for payment of both the original shipping out and all shipping costs back to the manufacturer.